Declaration of Quality and Impartiality Policy

Pomeranian Certification Center Sp. z o. o. is a body that certifies organizational management systems, available to all applicants. We provide our clients with services in the field of independent and impartial assessment of compliance with adopted standards to meet their expectations. To implement the above assumption, we adopted the following goals:

1. Conducting certification processes in accordance with the reference standard, own requirements and legal requirements by competent staff within the country and abroad.

2. Continuous development and improvement of the management system in accordance with the evolution of standards, own requirements and legal requirements

3. Taking into account a risk-based approach to conducting certification in a competent, consistent and impartial manner

4. Continuous improvement of the management system

We achieve these goals by:

Ensuring impartiality and confidentiality at all levels of our unit's operation, especially the confidentiality of information obtained from clients.

Professional service for our clients.

Maintaining the transparency of the certification system thanks to public information on the principles of its operation.

High professional ethics, responsibility and impartiality of staff.

President of the Pomeranian Certification Center Sp. z o. o. ensures that it understands the importance of impartiality in certification processes, manages conflicts of interest and guarantees objectivity in compliance assessment processes. It declares in particular:

act impartially and independently as a third party,

not carry out certification processes of other certification bodies, and above all, certification of the quality management system,

not offer or provide consulting services in the field of management systems, including internal audits,

not to conduct dedicated training that would threaten the perception of Pomorskie Centrum Certacji Sp. z o. o. as an independent and impartial organization,

identify and analyze potential conflicts of interest and take actions to eliminate or minimize threats,

not to undertake certification in the event of an unacceptable risk to impartiality,

the certification body's staff is professional, competent, acts objectively, independently, and is not subject to commercial and financial pressure,

impartiality of staff actions, including not assessing their own work and avoiding threats resulting from familiarity,

make decisions in certification processes based on objective evidence,

be responsible for impartiality at all stages of certification activities,

carry out processes of accredited cross-border activities in the area of conformity assessment, ensuring compliance with the accreditation requirements contained in the applicable PCA and IAF documents as well as in accordance with the adopted principles, procedures and policies, taking into account the specific geographical area of the country and culture in which the activities subject to certification are carried out,

take into account own technical capabilities and competences of staff to provide the required knowledge, taking into account knowledge of the language and legal requirements of the country in which the certification is carried out,

conduct cross-border certification processes in countries covered by the current insurance policy.

We declare the impartiality of our activities in the field of certification of management systems, responsibility, openness, confidentiality and response to complaints.

President

Anna Jasiak-Kujawska

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